

# ST. VINCENT AND THE GRENADINES TOURISM AUTHORITY

This is to certify that

## SANDROCK

Has been assessed as a Villa and found to be conforming to the requirements of the Tourist Accommodation Standard.

1st November 2023 to 31st October 2024

**AVANELL DASILVA** 

CHIEF EXECUTIVE OFFICER (Ag.) SVG TOURISM AUTHORITY



### ST. VINCENT & THE GRENADINES TOURISM AUTHORITY REGULATIONS 2014 TOURIST ACCOMMODATION STANDARD

The SVGTA Board hereby grants this license to:		
Se	indrock	
to operate as a/em Villa		
in St. Vincent & the Grenadines for the period 1 <sup>st</sup> November 2023 to 31 <sup>st</sup> October 2024.		
OVERALL GRADE:		
(a) Very Good ()	(d) Unacceptable ( )	
(b) Good (v)	(e) In need of improvement: Minor ( )	
(c) Acceptable ( )	Major ( )	
Special conditions if any:	(1) Adhere to the Standard for Tourist Accommodation.  (2) Attached are findings and requirements to be completed/corrected.	
	(3) Submit to the Authority the monthly occupancy data for the property.	
01.11.2073	Mallers	

Date

Quality Assurance Manager/Officer

SVGTA Tourism Audit Team

ST. VINCENT AND THE GRENADINES TOURISM AUTHORITY



#### Sandrock

#### Section 1

#### **SVG Tourism Authority Inspection**



Name of Owner	christopher Thompson
Location	Paget Farm
Telephone #	1784-4573968/5937272
Email address	Chris.thompson@express-group.co.uk
Date of Inspection	05-24-2023
Physical Requirements	Property Signage, Water storage tank, Effective ventilation, Secure windows, Appropriate & acceptable floor finishes, Adequate lighting
Parking Lot	Surface smooth and durable, Markings & defined parking spaces & vehicle movement, Visible & indelible signage
Reception Area	N/a, Hotel license certificate displayed
Are staff members well groomed, neat and tidy in appearance?	N/A
Property Liability Insurance	No
Is there a documented hazard & fire management plan?	Yes
Does the facility meet all fire and emergency requirements?	Yes
Is staff trained to test, use and maintain a log of these devices?	N/a
First Aid Kit	Yes
Are guests provided with a security and safety fact sheet?	No
Section 2	
Number of rooms	4
Room #	1



#### Sandrock

Room have Adequate storage space Yes COMMENTS No pillow protectors. Section 3 **Public Restroom condition** Clean partitions and walls, Sweep & Mop floor, Empty Trash, Clean Toilets & Urinals, Clean sinks, Countertops & fixtures, Stock supplies Laundry & Linen Room Area cleaned regularly, Equipment fully maintained, Well maintained, Equipment free from rust and stains, Equipment well maintained and area equipped with appropriate slanted shelving for storage Workers Quarters/ Break Area N/a Handrails for safe access to and agress from the pool, Free from Swimming pool mold, debris & stains (regularly treated and sanitized) COMMENTS No pool rules. OVERALL COMMENT ON FINDINGS Sandrock was assessed and found to generally comply with the minimum standards requirements as detailed in the National Tourist Accommodation Standard. The following corrective actions are required: 1. Public liability insurance to be emailed. Ensure that the pool has depth markers. 3. Ensure all fire safety requirements and devices as suggested by the Fire Department (Fire Extinguishers, Smoke Detectors) on the property are installed, well maintained, serviced and tested regularly. 4. A detailed and comprehensive guest information folder that contains: a. Welcome card/letter from owner/operator/manager b. Emergency instructions c. Guest comment card or equivalent d. Property Policies e. Destination information Emergency contact (police fire department, hospital) Signature Kimisha Bailey-Browne, Delphine Ottley, Nathalie Ja Inspector/s